



**Deliver an organisation-wide web-based  
communication platform.**

## Challenge

### Facilitate efficient communications across all web streams.

Yarrowonga Health provides a wide array of healthcare services across their region. Delivering communications efficiently across several streams including the public, staff, doctors, etc is key to providing clear, consistent and correct information.

## Solution

### DNN Evoq websites + smartphone app.

**Public** – for the public we delivered a considered IA with key journeys mapped out to provide clear paths to information. The website balances content for patients while promoting aged care and many other services. The careers section is also a major component of the public website that aims to centralise .

**Internal Website** – DNN Evoq is the perfect solution for the organisation’s needs, delivering easy content management with tried and tested permission structures ensuring communications are accessible by the right people. We delivered a hierarchy of communications from critical alerts via a bespoke notification platform pushing notifications to mobile app as well as prominent positioning on the extranet, all the way through to the informal activity feed.

**Internal Smartphone App** – leveraging the DNN API, we integrated authentication on a bespoke app developed in Xamarin for both iOS and Android. This allowed us to deliver push notifications to app users with specific roles, providing another level of effective communication.

## Results

### An organisation-wide web-based communication platform.



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